



San Bernardino County CAPIT/PSSF Three-year Plan FY 2009/2012

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San Bernardino County CAPIT/PSSF Three-year Plan Executive Summary

1. Pursuant to Welfare and Institutions Code (W & I C) Section 18980 et seq., the Children's Policy Council is San Bernardino County's official Child Abuse Prevention Council. The Policy Council consists of department heads from those county agencies that provide services to children and other agencies concerned with children's issues. Representatives from Community Based Organizations (CBO's) and the public are also invited and participate in planning discussions. Additionally, the Children's Policy Council serves as the directing board of a larger collaborative team, the Children's Network, which addresses children's issues. In accordance with W & I C Section 18965 et seq., the CAPC also serves as the County Children's Trust Fund (CCTF) commission. CCTF disbursements are used to support CAPIT and Kinship programs.

2. The AB 636 assessment and improvement planning and the CAPIT/PSSF three-year planning and evaluation processes can most effectively be done in an integrated manner. To that end, the County Self-Assessment (CSA) and Self-Improvement Plan (SIP) teams fully and formally integrated their processes with the CAPIT/PSSF needs assessment and planning process for this planning cycle. The County of San Bernardino went the additional step of approving an interim Update Plan in September 2007 in order to extend the prior plan, validate current contracts and assist in this planning process realignment.

3. San Bernardino County utilized our 2008 AB 636 County Self-Assessment to evaluate strengths and needs of children and parents across the county and inform our planning process. Population and geographic data were used to procure services in areas of higher need and ensure fair and equitable access to services throughout the county. The County of San Bernardino completed procurement for FY2008/09 based on the fundamental principles and information contained in this Three-year plan, and information contained in the Annual CAPIT/PSSF Report.

On January 8, 2008, the Board of Supervisors approved and authorized the release of a Request for Proposals (RFP) to solicit agencies to provide CAPIT and PSSF services. The RFP was advertised in local newspapers, posted on the county's internet site, and mailed to approximately 125 agencies. A mandatory conference was held on January 23, 2008, representatives from 39 agencies attended. On June 24, 2008 the County of San Bernardino awarded the CAPIT/PSSF contracts.

4. The county is fully integrating its CAPIT/PSSF evaluations with its AB 636 Outcomes and Accountability System and holds all service providers accountable for their participation in a county-community partnership to improve outcomes for child safety, permanency, and family and child well being. To that end a multi-layered, comprehensive data collection and evaluation system has been

implemented to track engagement, short, intermediate, and long-term outcomes. That system is now in the process of being upgraded to an automated system. The County of San Bernardino has contracted with Social Solutions to implement an Efforts-To-Outcomes system that will more thoroughly, comprehensively and expeditiously capture information and produce usable reports. The Contractors have initiated use and are now implementing the new reporting system. Training and technical assistance are being provided and all users of the system meet with County of San Bernardino staff on a monthly basis to discuss implementation issues and concerns.

5. Contractors submit a monthly report that details the efforts the agency is making in meeting service delivery targets, retaining qualified personnel and monitoring expenditures. Representatives from the Department of Children's Services, HSS-Auditing, and HSS-Administrative Services conduct regular monitoring visits to each CAPIT and PSSF contractor. During the monitoring visits, in addition to reviewing client case files and other contract records, the county representatives discuss and verify on a random basis the information submitted by the contractor.

6. The county utilizes monthly statistical reports submitted by the CAPIT/PSSF contractors as well as a multi-layered, comprehensive data collection and evaluation system to track engagement, short, intermediate, and long-term outcomes and other statistics required by the Office of Child Abuse Prevention (OCAP).

7. The county Auditor/Controller utilizes an automated Financial Accounting System (FAS). Charges to CAPIT/PSSF funding are paid based on source documents (invoices) processed on uniquely numbered Payment Vouchers (PV). Each PV references the vendor name, contract number (if applicable), type of goods or services provided, the amount paid, and designates the funding source by its assigned Government Revenue Code number (GRC#). Direct charges to PSSF may also be incurred and tracked by Program Codes based on Social Worker time studies completed during the mid month of each quarter. Expenditures are tracked by GRC# or Program Code and reported to management quarterly, or as needed. Expenditures are reported for federal and state claiming purposes via the quarterly County Expense Claim (CEC) within 30 days of the quarter's end.

San Bernardino County CAPIT/PSSF Three-year Plan Detailed Discussion

1. Contact Information

The Department of Children's Services is the Lead Agency for the PSSF and CAPIT programs. Contact Information is provided in Attachment A, *CAPIT/CBCAP/PSSF Part II Contact and Signature Sheet*. Additional contacts are listed below.

San Bernardino County's Human Services is the agency responsible for CAPIT and PSSF contract compliance. The following departments monitor three separate areas for compliance:

PROGRAM MONITORING:

Emily Danner, Program Specialist I (CAPIT)
Roderick O'Handley, Program Specialist I (PSSF)
Program Development Division
825 E. Hospitality Lane - 2nd Floor
San Bernardino, CA 92415-0913
(909) 383-9863 for CAPIT or (909) 383-9707 for PSSF
(909) 383-9787 (FAX)

FISCAL MONITORING:

Conrado Ramos, Accountant II
Human Services System Auditing Division
150 S. Lena Road San Bernardino, CA 92415-0515
(909) 387-3311 (909) 383-9610 (FAX)

CONTRACT MONITORING: Lisa Ordaz, Staff Analyst II

Human Services System
Administrative Services Division Contract Administration
150 S. Lena Road San Bernardino, CA 92415-0515
(909) 388-0222 (909) 388-0233 (FAX)

2. Board of Supervisor Resolutions

Attachment B contains the Board of Supervisor Resolutions that established the Children's Network and the Children's Policy Council, assigned the Children's Policy Council the role of Child Abuse Prevention Council, and established its authority over the Children's Trust Fund for the County of San Bernardino. Information regarding the CCTF can be found on the Children's Network website in the meeting minutes.

3. Child Abuse Prevention Council (Children's Policy Council)

The Children's Policy Council is San Bernardino County's official Child Abuse Prevention Council. The council meets monthly and provides direction for the county's child abuse prevention efforts and the CAPIT/PSSF planning process. Program planning for CAPIT (Child Abuse Prevention, Intervention, and Treatment) and PSSF (Promoting Safe and Stable Families) has proceeded in a joint and coordinated manner since approximately January 2005 in anticipation of The Office of Child Abuse Prevention's (OCAP) move in that direction. The Roster for the Children's Network and Children's Policy Council is Attachment C.

The Policy Council consists of department heads from those county agencies that provide services to children and other agencies concerned with children's issues. Representative agencies and individuals include but are not limited to: Department of Children's Services, Department of Behavioral Health, Department of Public Health, First 5 San Bernardino, Probation Department, District Attorney, Preschool Services Department, Sheriff's Department, Superintendent of County Schools, Children's Fund, a member of the Board of Supervisors, and the Presiding Judge of the Juvenile Court. Representatives from CBO's and the public are also invited and participate in planning discussions.

During the planning stages of the RFP and subsequent contract process, the Council makes recommendations regarding the types of services needed and reviews funding recommendations before contracts go before the Board of Supervisors for final ratification. CAPC representatives took part in workgroups related to Service Array and Collaborations, and in CSA team meetings.

Additionally, the Children's Policy Council serves as the directing board of the Children's Network.

The San Bernardino County Children's Network aims to create improved outcomes for "children at risk" by:

- Improving communications, planning, coordination and cooperation among youth serving agencies
- Identifying gaps and overlaps in services
- Providing a forum for clarifying perceptions and expectations among agencies and between agencies and the community
- Setting priorities for interagency projects
- Implementing collaborative programs, public and private, to better serve children and youth.

The Children's Network of San Bernardino County concerns itself with children at risk, defined as minors who, because of behavior, abuse, neglect, medical needs, educational assessment, or detrimental daily living situation, are eligible for services from one or more of the constituent agencies of the Children's Network. The Children's Policy Council and the Human Services Assistant County Administrator direct the overall work of the Children's Network. The Children's Network is comprised of the following:

CHILDREN'S POLICY COUNCIL, department heads of those county agencies which provide services to children, a member of the Board of Supervisors, the County Administrative Officer, and the Presiding Judge of the Juvenile Court;

COMMUNITY ASSISTANCE NETWORK, A partnership designed to provide technical assistance, program resources and training to child-serving agencies.

CHILDREN'S SERVICES TEAM, an inter-agency, mid-management policies and procedures problem-solving group with a network of subcommittees working on specific projects;

CHILDREN'S FUND, a non-profit corporation developing a public-private partnership to acquire goods and services for children at risk who cannot obtain them through existing public or private programs;

CHILDREN'S LEGISLATIVE REVIEW, an inter-agency group of Legislative analysts who review child-related legislation and make recommendations to the Policy Council;

CHILD ABUSE PREVENTION PLANNING COMMITTEE, an inter-agency planning group who plan and execute San Bernardino County's participation in the National Child Abuse Prevention Campaign each April; and who develop ongoing public awareness activities in all areas of child abuse prevention and child-safety.

The Children's Policy Council also serves as the County Children's Trust Fund Commission. The Network Officer completes and signs the related verifications for CCTF expenditures in the CAPIT/PSSF Annual Report. Information regarding the CCTF can be found on the Children's Network website in the meeting minutes.

The Children's Policy Council is funded at the following levels from the indicated sources:

Fund	Dollar Amount
CAPIT	\$ 0
CBCAP	\$ 0
PSSF Family Support	\$ 0
CCTF (Interest)	\$ 62,981
Kids Plate	\$ 75,651
Other: (Birth Certificate)	\$545,473

4. Approvals and Assurances

Attachment A contains the signatures of the lead agency (DCS), the CAPC and the parent/consumer representative.

Attachment D is the Notice of Intent that identifies the Department of Children's Services (DCS) as the lead public agency responsible for administering the CAPIT/PSSF Plan. Attachment D also confirms that the County of San Bernardino intends to contract services with Public and Private Non-Profit agencies.

5. County Self-Improvement Plan Team Roster

The SIP team roster is Attachment E.

6. Partners: CAPC, Parents/Consumers, Lead Agency and Liaisons

CAPC

The role and functions of the CAPC are delineated in detail in Section 3.

Parents/Consumers

The following are descriptions of the county's efforts to include parent/consumers in the on-going development and evaluation of child abuse prevention efforts. The role of these parent partners has yet to be formalized.

San Bernardino County's Children's Network and the Department of Children's Services encourage parent/consumers to participate in planning and development of the programs and services they access. During the recent County Self-Assessment parent participation was encouraged at the Team Meetings and in the Workgroups. Parent consumers also participate in the Children's Network Annual Conference during which they participate in training

and evaluation of county programs and community-based organizations in an effort to expand and enhance family support services countywide.

The Children's Network Annual Conference, held in September each year, gives parents the tools needed to take positions of responsibility in their communities. Parents are also invited to each monthly Children's Policy Council meeting and frequently participate in discussions regarding child abuse prevention and children's services issues.

In addition, a protocol has been established to survey clients about services received. Subsequent to the completed or incomplete services, follow-up surveys of clients will be administered by phone, in Spanish and English, by trained interviewers, using a tested survey instrument to determine client satisfaction with the delivered service and the provider. Mail surveys will be used for clients inaccessible by phone. A statistically valid representative sample will be used to select clients to be surveyed. Data will be analyzed and reported by provider.

Lead Public Agency (DCS)

Data Collection

A multi-layered, comprehensive data collection and evaluation system has been implemented to track engagement, short, intermediate, and long-term outcomes. That system has now been upgraded to an automated system. The County of San Bernardino has contracted with Social Solutions to implement an Efforts-To-Outcomes (ETO) system that will more thoroughly, comprehensively and expeditiously capture information and produce usable reports. CAPIT and PSSSF Contractors are currently utilizing the system and attend regular monthly meetings to address implementation issues and share best practices.

Each agency will make note of receipt of referral. At each intake, each service provider will enter family demographic information along with information related to the services that are expected to be provided. Other data collected relates to age, ethnicity, relationships, family income, educational attainment, etc.

At the completion of services, each service provider will complete and close the individual and/or family entry, describing types of services provided per family need, satisfactory completion, reasons for failure to complete program/receive services, and provider assessment of family's achievement of short-term acquisition of new skills/concepts and acquired competency in transferring skills/concepts to changes in behaviors. These assessments are reviewed by the county in the ETO database to track completion rates by service component, by provider, and identify short-term and intermediate outcomes by service component and provider. The information will also be cross-referenced for outcomes by the Evidence-Based model used in the provision of service. This will allow us to determine which kinds of Therapy and Programs are most

effective for our population. The data will be analyzed for correlations between completion rates and skill attainments to various family demographics and characteristics. Quarterly data analysis reports will be generated to assist the county in monitoring provider's success in outreach to clients served and engagement of clients for completed services.

Geo mapping of service provider sites and clients' home addresses is used to monitor service delivery accessibility. Bus routes and other transit corridors will be overlaid. Prevalence rates for known risk factors as child poverty and abuse/neglect referrals will be mapped with data on location of clients referred and clients completing services for analysis by provider of needs met by sub populations.

A survey has been administered to referring county social workers to evaluate PSSF/CAPIT service providers. The survey was developed by statistical analysts from the Legislation and Research Unit with help from Supervising Social Services Practitioners (SSSP) from DCS. Once finalized, the survey was placed on the Internet using SurveyMonkey software. Data collection began on December 18, 2007, and ended January 8, 2008. An e-mail containing a memo from the Director of DCS and a link to the survey was sent to approximately 500 DCS staff, which included Social Worker IIs, Social Service Practitioners, and SSSPs from the four DCS regions (North Desert, Western, Eastern, and Central) and Placement and System Resources. Survey reminders were sent to workers on January 3, 2008. Upon completion of survey, data were downloaded from SurveyMonkey's server and analyzed by LRU staff. Workers selected by a statistically valid sample were asked about the providers' ability to meet families' needs, provide necessary feedback to the worker, efforts made to engage the family, accessibility, capacity and ability to serve difficult clients, and the worker's willingness to refer other families. Data has been analyzed and reported in aggregate per provider. Results will be used to identify program problems and for evaluation of provider capability in future procurements.

Monitoring

Representatives from the Department of Children's Services, HSS-Auditing, and HSS-Administrative Services conduct regular monitoring visits to each CAPIT and PSSF contractor. During the monitoring visits, in addition to reviewing client case files and other contract records, the county representatives discuss and verify on a random basis the information submitted by the contractor. The purpose of regular monitoring is:

- To ensure that Contractors are complying with the terms and conditions of their agreements with the county, including adequate provision of service and appropriate accounting practices;
- To describe problems and the efforts Contractors make in attempting to overcome problems, and develop a collaborative history that can be used in future procurements; and,

- To document the county's exercise of due diligence in its oversight of Contractors in accordance with various State and Federal regulations

The results of the monitoring report are compiled by ASD staff and forwarded to the contractor. Findings are noted along with the needed corrective action and a timeframe for compliance.

Service Integration

The Department of Children's Services collaborates with numerous other agencies, prevention and intervention programs, and other collaboratives. The CSA noted that the breadth and depth of DCS collaborative efforts are one of the county's strengths. Partnerships exist along the entire continuum of the child welfare system from prevention and very early intervention (SART), to multi-agency assessment of child abuse cases (Children's Assessment Center), to interagency committees striving to coordinate system and agency responses (DCS-Court Committee and the 241.1 Committee) to mental health assessments (Healthy Homes) and individualized, strengths based intervention services (Wraparound), to Linkages between child welfare services and financial assistance, to innovative judicial responses to substance abuse issues (Dependency Drug Court), to helping foster youth transition into adulthood (Independent Living Program Task Force). The CAPIT and PSSF services are part of the vast array of collaborative services provided by DCS.

Further information on service integration is contained in section 8.

Annual Reports and Updates

The Legislation and Research Unit under Human Services Administration collects data on behalf of DCS, conducts surveys and spearheaded the implementation of the ETO system. Formulated into Annual Reports, this Data cross-referenced to AB 636 Outcomes, is then used by the Program Development Division (PDD) to complete the Annual Updates and Reports for the PSSF and CAPIT programs.

After completion of services and at periodic intervals, cohorts of clients by provider identified in the centralized database have been data matched to the CWS-CMS system to track for AB 636 outcomes. All families were matched for recurrence of maltreatment, any subsequent referral for abuse or neglect by disposition type. Children who have involvement with CWS were tracked for foster care re-entry, placement stability, increase in permanency, reduction in abuse/neglect in out-of-home care, length of time to reunification and adoption, and increase in family connections such as relative placements and sibling contact. As our county SIP has a focus on improving outcomes for adolescents placed in out of home care, data analysis were broken out for this sub population as well as others. Data were analyzed by provider. As required Outcomes are

modified, so too will the county update and adjust the measures applied to these cohorts. After analyzing the data and conferring with advisory groups, performance targets will be set in collaboration with the providers. It is the county's goal to move toward performance based contracting that is data driven and based on AB 636 outcomes.

Liaisons

The liaison for the PSSF and CAPIT programs is the DCS Deputy Director for System Resources, Jeff Wagner. Many of the specific tasks related to data compilation, completion of reports updates and amendments, and other required program attributes are the responsibility of the co-liaisons from PDD identified in Section 1. In addition to routine contract management and monitoring activities, the co-liaison Program Specialists are responsible for collecting data and, along with their colleagues in the Legislation and Research Unit, have Enterprise Manager status in the ETO system. The co-liaisons are directly responsible for program coordination, collecting data from subcontractors and submitting timely reports. Data submitted to the State is always aggregate data, unless otherwise requested. The Annual Report, including the extranet entries, and the recent interim Updated Plan and Extensions were primarily composed in PDD.

In order to assist program integration with the broader services array, PDD hosts Quarterly Contractors meetings and vendor fairs (more fully described in section 9). The Quarterly Contractors meetings provide an opportunity to disseminate prevention information and relevant reports. All CAPIT and PSSF contractors are required to attend the monthly Core User Group meetings for the ETO system, jointly hosted by LRU, PDD and ITSD. Issues regarding this system are discussed and best practices are promulgated. Co-liaisons conduct one-on-one trainings and provide technical support when requested.

The co-liaison Program Specialists are also involved in every phase of the procurement process. Details are provided in the following section.

7. Fiscal Narrative and Procurement Process

Contractors submit a monthly report that details the efforts the agency is making in meeting service delivery targets, retaining qualified personnel and monitoring expenditures. The ETO system will be able to supplement or replace the service delivery portions of these monthly reports.

The monthly report is reviewed by the appropriate county representative upon receipt to ensure that costs are reasonable and allowable, that service delivery targets are being met, and qualified staff is being retained. During the monitoring visits, in addition to reviewing client case files and other contract records, the county representatives discuss and verify on a random basis the information submitted by the contractor. If any deficiencies are discovered, the county

representative documents the finding and works with the contractor to develop a corrective action plan. Contractor compliance with program, fiscal and contract standards are a requirement for continued CAPIT/PSSF funding.

The Department of Children's Services facilitates, and the Program Development division hosts, a Quarterly Contractor's meeting to assist contractors in meeting contract requirements, help foster collaborative relationships, and strengthen the network of community providers throughout the county. Contractors receive updates on funding opportunities, outcome measures, program statistics, State initiatives, Children's network activities, and discuss efforts to address unmet client needs. In addition, contractors receive information regarding training offered through CATTA (Child Abuse Training and Technical Assistance), and OCAP sponsored conferences and pilot projects.

County representatives maintain open communication lines and positive relationships with the contractors and provide technical assistance throughout the fiscal year as needed. The responsibilities of county liaisons and representatives include, but are not limited to, collecting and analyzing program data, preparing required reports, disseminating prevention/family support information, and facilitating collaborative discussions as described above. Contractors are included as partners in planning and implementing State initiatives. In addition to phone communication, all of our contractors have the capacity to transmit data electronically and via fax machine.

The county's process for assessing client satisfaction is described under section 6.

Fiscal Narrative

The county uses an automated Financial Accounting System (FAS). Charges to CAPIT/PSSF funding are paid based on source documents (invoices) processed on uniquely numbered Payment Vouchers (PV). Each PV references the vendor name, contract number (if applicable), type of goods or services provided, the amount paid, and designates the funding source by its assigned Government Revenue Code number (GRC#). Direct charges to PSSF may also be incurred and tracked by Program Codes based on Social Worker time studies completed during the mid month of each quarter. Expenditures are tracked by GRC# or Program Code and reported to management quarterly, or as needed. Expenditures are reported for federal and state claiming purposes via the quarterly County Expense Claim (CEC) within 30 days of the quarter's end.

In addition to phone communication, all of our contractors have the capacity to transmit data electronically and via fax machine. Because our county utilizes all CAPIT/PSSF funds for direct services and DCS does not use the 10% administrative funds as the LGA and pass-through agency, liaisons and consumers are supported out of the Department of Children's Services budget.

Procurement process

On January 8, 2008 the County of San Bernardino Human Services Department of Children's Services, in conjunction with the Children's Policy Council, and with the approval of the County Board of Supervisors, released the CAPIT and PSSF Requests-for-Proposals (Attachment F) to procure Child Abuse Prevention, Intervention and Treatment services and Promoting Safe and Stable Family services. The decision to utilize a combined procurement was made because of the similarity of services provided and the administrative requirements. This process was a competitive procurement. A mandatory conference was held on January 23, 2008, representatives from 39 agencies attended. The RFP was advertised in local newspapers, posted on the county's internet site, and mailed to approximately 125 agencies.

Proposals were required to demonstrate that applicant agencies had broad-based community support and that proposed services were not duplicated in the community; that services would be culturally and linguistically appropriate for the clients served; and that minority populations would be served. Proposed programs were to focus on children at-risk of abuse or neglect. Because it was a 'combined' RFP, every agency, even those eventually only granted a PSSF funded contract, had to demonstrate a 10% in-kind match. Similarly, all proposing agencies were to indicate potential PSSF program targets and service category distribution. Programs were also to indicate whether the agency was or affiliated with a Family Resource Center.

The submitted proposals were evaluated by a panel of impartial but well-informed county professionals. The evaluators each have expertise in developing, providing and administering child abuse prevention programs and/or contracts and are aware of the needs of families in our county. The proposals were rated based on a standard tool.

The resulting ranked proposals were compared to our most recent needs assessment data, geo mapping information and other child abuse incidence data to ensure the needs of families across our county were met. Recommendations were formulated by the Program Development Division and forwarded to the DCS Deputy Directors who reviewed them to ensure that all regions were adequately represented. All funding recommendations for contract awards were then submitted to the Children's Policy Council for initial approval and the Board of Supervisors for final approval and ratification. On June 24, 2008 the County of San Bernardino Human Services System Department of Children's Services, in conjunction with the Children's Policy Council, awarded contracts to 13 agencies. Agencies not successful in the procurement process were not recommended for contract award because of one or more of the following reasons: the services proposed did not meet the Departments' needs, had limited experience providing services to the target population, proposed a higher cost for services, and/or another agency was recommended to serve the same geographical region.

In addition to the funding recommendations with contracted agencies, DCS has allocated \$25,000 to the Children's Network to cover the cost of direct department services, \$225,000 (\$100,000 PSSF and \$125,000 CAPIT) to support the Kinship Program and \$216,000 to support the Adoptions program.

It is anticipated that procurement will be initiated at the end of this year to align more naturally with the SIP 3 year integrated process. The procurement will respond to the needs highlighted in the CSA and the priorities established in the integrated SIP. The planning process for this procurement and the results will be noted in the Annual Report.

8. Additional Required Elements

Service Integration

San Bernardino County utilized our 2008 AB 636 County Self-Assessment to evaluate the strengths and needs across the county and inform our planning process. We have also used the information from the Annual Update Reports to assist in planning and procurement of services

The CAPIT/PSSF contracts awarded on June 24, 2008 by the County of San Bernardino are components in an array of services meant to address the varied needs of county families. Population and geographic data were used to procure services in areas of higher need and ensure fair and equitable access to services throughout the county. This information also led us to procure in-home services in addition to traditional in-office services. Priority for services is given to children and families who are, or have been, involved with the Child Welfare Services system. Emphasis is on families with children ages 0-5 and families who are self-referred and are seeking help to avoid problems that would bring them into the Child Welfare Services system. Approximately 75.4% of the FY05 clients, 75.5% of the FY06 clients and 76.6% of the FY07 clients had some child welfare involvement. This percentage is not unexpected as the agencies are under contract with the child welfare department. Procurement was specifically targeted for agencies that are, or affiliate with, Family Resource Centers, or their equivalent. There is no evidence that this allocation supplanted existing publicly funded programs or that any funded providers are on the Federal Excluded Parties List.

Several of our CAPIT and PSSF contractors offer in-home visiting programs and services for children and families who may have special needs and require intensive one-on-one counseling, parenting and life skills services. In-home services help address the needs of families in rural or other outlying areas and families that may benefit most from services provided outside of a traditional office setting due to special needs.

Minority populations were served at or better than their proportion of the general population. Efforts are made during procurement to ensure that high need areas are served when obtaining providers. This would include areas of minority concentration. During monitoring, the ability to provide bilingual services is reviewed and used to determine contract compliance. Every effort is made by the county to ensure that Limited English Proficient individuals are adequately served.

Child's Race/Ethnicity	PSSF/CAPIT Annual update				<u>Census Data 2003</u>		
	# of FY05 Clients	% of Race by Total Clients	# of FY06 Clients	% of Race by Total Clients	Census Demographic group	San Bernardino	California
Hispanic	1,223	40.90%	924	37.30%	<i>Persons of Hispanic or Latino origin, percent, 2006</i>	46.00%	35.90%
White	820	27.50%	626	25.30%	<i>White persons not Hispanic, percent, 2006</i>	37.20%	43.10%
African American	615	20.60%	559	22.60%	<i>Black persons, percent, 2006</i>	9.40%	6.70%
Bi-racial	10	0.30%	116	4.70%	<i>Persons reporting two or more races, percent, 2006</i>	2.40%	2.40%
Native American	27	0.90%	38	1.50%	<i>American Indian and Alaska Native persons, percent, 2006</i>	1.40%	1.20%
Asian	16	0.50%	38	1.50%	<i>Asian persons, percent, 2006</i>	5.90%	12.40%
Pacific Islander	7	0.20%	7	0.30%	<i>Native Hawaiian and Other Pacific Islander, percent, 2006</i>	0.40%	0.40%

The Department of Children's Services, as the "Local Government Agency", the Children's Network, and First 5 of San Bernardino support and facilitate collaborative efforts between the DCS contracted agencies and agencies under contract with First 5 San Bernardino, as well as other community-based agencies.

It is recognized that there are a vast array of services and collaborative efforts that come from many agencies to address child welfare issues. Many of these

efforts overlap, but, for that same reason, it is understood that some individuals fall through the cracks. In order to remedy and ameliorate problems with program fragmentation, expanded use of the 2-1-1 system by the County of San Bernardino and its providers has been repeatedly suggested. It is anticipated that enrollment in 2-1-1 or a similar system will be required in the next round of contracts.

In order to assist program integration with the broader services array, PDD hosts Quarterly Contractors meetings. All CAPIT and PSSF contractors are required to attend. Contractors from all regions and other programs such as Wraparound, ILP, Domestic Violence Services, Kinship and other county departments also regularly attend. PDD also hosted Vendor Fairs this past year to give Social Workers an opportunity to meet their various service providers and become more acquainted with the services they offer.

9. CAPIT/PSSF Service Expenditure Summary and SIP strategies

Attachment G contains the Expenditure Summary for the CAPIT and PSSF programs. Attachment H is a detailed description of the programs and services listed in Attachment G. A few additional items should be noted.

First, the county made every effort to procure evidence-based services, and references to this can be found in the recent Request for Proposal. Though not formally required by PSSF, it is understood that having programs based on sound research is superior to the alternative. Also, in conjunction with the new data collection system, ETO, it is anticipated that this will allow for an evaluation of these programs for our population.

Second, the county will be initiating another procurement based on this SIP and the antecedent CSA. Though it is believed that many of the concerns mentioned in the CSA were addressed in the recent procurement, a refinement and refocusing of services based on the recent process may facilitate coordination of efforts. Specifically, this may include:

- Greater attention to reunification and post-reunification efforts;
- Expanded participation of PSSF/CAPIT providers in TDMs;
- Refocusing on Kinship-guardianships, Adoptions and other permanency statuses;
- Shifting from passive to active recruitment of clients;
- Continued and more extensive use of ETO;
- Requiring participation in 2-1-1, or a similar resource database.

Additionally, initiating procurement after the CSA and Integrated SIP are completed allows the services that are contracted to be more responsive to county needs and more thoroughly coordinated with the county plan.

